



## TERMS AND CONDITIONS OF SALE:

PRICES:	Prices and other information are subject to change, without any notice. Eastern Foundry & Fittings Inc. (EFF) products that are offered for sale may be withdrawn without any notice. Orders will be invoiced at the prices which are in effect at the time of shipping. This pricing schedule supersedes all previous price schedules.
TERMS OF SALE:	Net 30 Days. US customers will be invoiced in U.S Dollars.
FREIGHT ALLOWANCE:	All pricing is F.O.B. Richmond Hill, ON.
MINIMUM PACK QTY:	Only minimum package quantities will be shipped as listed in the Price List.
MINIMUM ORDER:	\$200.00 – Net Invoice Amount.
RUSH ORDERS:	All rush orders that require same day shipments will incur a \$15.00 charge.
RETURN GOODS: POLICY:	<ol style="list-style-type: none"><li>1. Only standard catalogue products may be returned.</li><li>2. All goods returned must have the RGA (Return Goods Authorization) Number clearly visible on the shipment being returned. Receiving will refuse shipments without this number.</li><li>3. The RGA (Return Goods Authorization) Number may be obtained by calling Customer Service at: 905-883-6869 / Fax: 905-883-6879</li><li>4. To obtain an RGA (Return Goods Authorization) Number, please provide the following information:<ul style="list-style-type: none"><li>- Quantity of each product being returned</li><li>- EFF's part number and description</li><li>- Reason for returning the product</li><li>- Reference to the original shipment order number or invoice number on which the product(s) was purchased.</li></ul></li><li>5. \$200.00 – Net, minimum value.</li><li>6. Goods being returned to EFF must be sent freight prepaid. Shipments sent collect will be refused.</li><li>7. Cost for outgoing freight will be deducted from the Credit.</li><li>8. EFF will charge 25% for handling against the original price paid and in addition the cost of any reconditioning and repackaging to make the material in saleable condition.</li><li>9. Custom products, discontinued or obsolete products will not be accepted for return.</li><li>10. Orders based on specials are accepted only on a non returnable, non-cancellable basis.</li><li>11. Credit will be issued to apply only against any future purchases from EFF.</li><li>12. Our customers will not be allowed to take deductions from payments until the credit has been issued from EFF.</li><li>13. Any approved returns will be credited at the original price of purchase or the current price of the goods, whichever of the two is lower.</li></ol>
FREIGHT CLAIMS:	EFF's responsibility for freight ceases when the carrier signs for the shipment in good order. All shipments prepaid or collect are F.O.B Richmond Hill and the title changes to the customer at this time. We cannot be responsible for lost or damaged goods in transit, or delays caused by the carriers. Where shortage or damage is apparent, details should be noted on the original freight bill at time of delivery. In case of concealed damage, carrier should be called at once to inspect the damaged shipment. Do not return damaged goods.
SHORTAGES:	EFF must be notified of short shipments or other problems within 5 days. EFF assumes no responsibility for delay, breakage or damage to product after delivery in good condition to, and receipt for, by the carrier. All claims for loss, damage and breakage, whether concealed or obvious, should be made to the carrier by customer within 48 hours after receipt of the shipment. We prove our count by weight. Claims for shortages are subject to that test.
ACCEPTANCE OF ORDERS:	Any orders accepted or given to EFF's representatives are subject to credit approval.
TAXES:	Any and all taxes imposed by governmental authorities will be paid by the customer and added to the price of purchase unless completed, satisfactory and appropriate tax exemption certificates are supplied to the seller.
SPECIFICATIONS:	EFF reserves the right to change any product specifications without notice. This may be due to any product improvements.
N.B.:	EFF reserves the right to change the aforementioned Terms and Conditions of sale without notice.